

Community Assistance Center Update May 2, 2016



*By Elaine Wiseman, City of Reno
Kevin Schiller, Washoe County*

Overflow Update

- Overflow building was vandalized and became uninhabitable on February 20, 2016. We have opened a temporary overflow on the 2nd floor of the CAC; converting the storage room to a sleeping area that can accommodate 48 people. We are aggressively looking at potential buildings; however have not been successful in securing a location.
- As a direct result of the loss of the overflow shelter, we have seen a tremendous increase in the number of camps along the river, particularly in Sparks.
- Sparks recently passed their “no camping” ordinance; however are unable to exercise enforcement due to not having an overflow.

CAC Updates (Physical Improvements) 12/9/15 slide

- Updates to existing lighting as well as new lighting fixtures to be complete by January 31, 2016 (parking lot)

Complete

- Security door at Men's Shelter will be installed this month

Complete

- Upgrades to security cameras will be complete by January 31, 2016

In progress

RFP for Shelter Operations

RFP Release	February 9, 2016 complete
Mandatory Proposer's Conference	February 23, 2016 complete
RFP's Due to City of Reno	March 18, 2016 complete
Rating and Ranking of Proposals	March 22-April 7, 2016 complete
Interviews/Selection of Vendor	April 18, 2016 complete
Approved by TGB	April 29, 2016 complete
Contract Approval by City Council	June 8, 2016



RFQ for Shelter Operations

- Two Proposals were received
 - WestCare
 - Volunteers of America
- Both agencies were interviewed and rated by the rating committee

Scoring Matrix

	Points Possible	VOA	WestCare
Proposer Experience and Capacity	25	24.2	18.8
Program Design	25	21.4	18
Community Services Integration	10	8.4	7.2
Past Performance	10	9.8	7.4
Budget and Financial Stability	20	17.8	14
HMIS Participation	5	4.8	4.4
Project Readiness	5	5	3.4
TOTAL	100	91.4	73.2



General Details...

- Inclusion of year-round overflow with programming
- An individual assessment which will be used to triage each client to appropriate programs within the entire spectrum of care within our community
- The development of close, collaborative relationships with service providers (for example VOA and CCNN have an MOU regarding Crossroads beds)
- Addition of Housing Specialist and Employment Specialist
- Utilization of Coordinated Entry and a standardized assessment

- The Transitional Governing Board approved Volunteers of America as the selected operator of the Community Assistance Center for FY 16/17, 17/18, 18/19
- Contract with VOA for Shelter Operations will be brought before Reno City Council on June 8, 2016



- VOA's proposal includes enhanced services with the inclusion of a year-round overflow and increased case management. With these additional services, the funding request has increased.
- Goal to meet VOA's proposal= \$2,650,858
- Prior funding at approximately 1.9 million, per established budget in 2009.

Funding Formula

	Reno	Sparks	Washoe County	TOTAL
Current 16/17	.005 \$368,491	.005 \$132,020	.01 \$1,347,237	\$1,847,748
Option A	.01 \$736,982	.01 \$264,040	.0125 (+\$336,809) \$1,684,046	\$2,685,068
Option B	.01 \$736,982	.01 \$264,040	.015 (+673,619) \$2,020,856	\$3,021,878

On April 29, 2016 the Transitional Governing Board moved to approve Option B as their recommendation for the new funding formula.

Next Steps

- Staff recommends the Washoe County Commission, Reno City Council and Sparks City Council motion to accept the Transitional Governing Board's recommendation to revise the funding formula as follows:
 - Washoe County increases their yearly contribution to a .015 (1 ½ cent) value
 - Reno increases their yearly contribution to a .01 (1 cent) value
 - Sparks increases their yearly contribution to a .01 (1 cent) value
- The Transitional Governing Board moved to recommend staff explore the reassignment of the Lead Agency and bring back a recommendation January 2017.

Questions?

